



ELITE GROUP

# CASE STUDY

CO OP ACADEMY BEBINGTON - 2019

**"Proven in the first couples of months to have huge savings which was a very important factor for us." Becky Davies - Business Manager**

## EXPERT ADVICE

Co Op Academy Bebington recently entered into an agreement with Elite for a fully managed print solution. Elite were able to make some vital recommendations and help remove 40 printers from around the school and an over specified print room.



## 5 STAR CUSTOMER SERVICE

**"Whatever we asked for was never too much for the Elite team, always going the extra mile and fulfilling promises. Our Account Manager understood how big the change was for our school and was always friendly and willing to help."**



Co-op Academy  
Bebington

## AT A GLANCE :

- **5 STAR CUSTOMER SERVICE**
- **EXTENSIVE STAFF TRAINING**
- **REDUCED WASTE**
- **ALREADY SEEN SAVINGS OF £5,000 IN THE FIRST QUARTER**
- **ACCOUNT MANAGER FRIENDLY AND WILLING TO HELP**



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## A HELPING HAND

"Elite offer extensive staff training and have provided support to all the staff to help with the transition from our old machines."

Becky Davies - Business Manager



**THIS IS THE  
FUTURE OF  
EDUCATION**

## AUTOMATED TONER ORDERING

This software monitors the usage and automatically orders the toner meaning all that is left to do is put paper in the machine.

"Toner always arrives before it is required, Elite helped tweak the system to suit our needs so our toner orders are labelled so staff know what machines they are for due to the volume of machines at the school." Becky Davies



## SOFTWARE SAVIOUR

"The new software has given staff clarity and something to think about, before Elite there was excessive printing and waste with no regard, staff are definitely having to think more leading to a huge reduction in waste." Becky Davies